### K. J. SOMAIYA INSTITUTE OF MANAGEMENT STUDIES AND RESEARCH

Program: PGDM (HCM) Fourth Trimester (Batch 2018-2020)

# <u>Subject: International Business & Marketing</u> (End Term examination)

**Maximum Marks: 25** Time: 1.5 Hours **Date: 23rd September** 2019 Notes: Answer any 5 questions. Each question is for 5 marks 1. Why is India a premier and preferred Medical Value Tourism **Destination?** 2. Who are the various stakeholders in Medical Value Tourism? Explain in detail, any one stakeholder? 3. As the International Marketing Head of any Hospital, what would be your detailed SWOT Analysis of Medical Value Tourism in India? 4. What are the responsibilities of the International Marketing Team in a **Hospital?** 5. List down the International Patient Process mentioning stakeholders for each process. 6. What are the different types of accreditation for hospitals in India? What is the significance of accreditation for Indian Hospitals? -----End of Paper-----

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#### **Notes:**

- 1. All Questions have equal Marks.
- 2. Attempt any 5 questions.
- 3. Draw Diagrams wherever necessary.
- 4. Answer in Points.
  - 1) What is the PESTEL rule in International Marketing. Breifly describe each.
  - 2) Diagrammatically highlight the P&L format that's pursued in deriving CM1, CM2, CM3 in Exports Financial analysis.
  - 3) What is AIDAS & AIETAS, give an example across any brand that's recently being launched & Marketed.
  - 4) Diagrammatically depict the following. (attempt any 3)
    - a) PLC model b) BCG matrix c) Ansoff matrix 4) International Market research Process.
  - 5) What are the 4 main sections of an International Marketing Plan.
  - 6) Explain the following terms,
    - a) CIF b) FOB c) SCM d) PAT e) COGS (what 4 parameters does it consists)
      f) MCM g) EXIM h) EBIT.

7)	Diagrammatically Depict the MIS 12 C Framework.
	End of Paper

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