

**K. J. SOMAIYA INSTITUTE OF MANAGEMENT STUDIES AND RESEARCH,**  
**Vidyavihar, Mumbai- 400077**

**Program: PGDM-(RM) (Batch 2018-20), Trim-IV**

**Subject: Facility Management**  
**(End Term Examination)**

**Maximum Marks: 25**

**Duration: 3 hours**

**Date: 24<sup>th</sup> Sept, 2019**

**Instructions**

All questions must be answered. Write answers to the point. Long answers will not necessarily translate into more marks

**QUESTION 1**

- a) Briefly describe facility & property management and its scope. How facility Management adds value to business operation? (10 marks)

Or

- b) What are the challenges we face in maintaining best of facilities in India, mention minimum 5 & explain them? (10 marks)

**QUESTION 2**

- a) What are main activities involved during selecting a site for business & documents required before site acquisition (10 marks)

Or

- b) What are the activities required for optimized use of electricity in office premises, mention minimum five of them (10 marks)?

**QUESTION 3**

- a) Explain physical security & key actions (any two) to maintain best of security (05 marks)

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