K. J. SOMAIYA INSTITUTE OF MANAGEMENT STUDIES AND RESEARCH,
Vidyavihar (E), Mumbai- 400077

Program: MCA – IV Sem. (*2017-20 Batch*)
Subject: Business Analysis
(End Semester Examination)

Maximum Marks: 25   **Duration: 2 hours**   **17/4/2019**

Note:
1. All questions are compulsory; internal question-wise options can be opted.
2. Marks to the right indicate full marks.

Q1.	Differentiate between Business Analysts and System Analysts. OR Explain Business Analysis Workflow.	[5]
Q2.	Draw a process chart for processes required to operate a School. OR Draw an activity diagram to explain the process of ordering grocery products online for a mobile application based company.	[5]
Q3.	Draw a 0th Level Data Flow Diagram for the business processes of online certification organization.	[5]
Q4.	Identify at least 3 users of information for a Restaurant. Identify 2 critical success factors for each user. OR Describe the uses of information and give an example of each use.	[5]
Q5.	Explain the different types of decisions. What are the different steps required to study decision processes. OR Explain the process of creating a decision table with an example.	[5]

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