K. J. SOMAIYA INSTITUTE OF MANAGEMENT STUDIES AND RESEARCH

Program: PGDM Executive (Batch 2016-2017) - IV TRIM

Subject: Leadership Incubator (End Semester examination)

Maximum Marks: 50 Duration: 3 hours

Date: 16/09/2017

Note: Question No 1 is compulsory and carries 20 marks. Answer any three questions from question No 2-7, each of which carries 10 marks.

1.

- a. What are the competencies a leader needs to have to lead an organization for sustained performance?
- b. Explain by citing examples from the corporate world, the importance of values and ethics in leadership behaviour.
- 2. Describe the value of emotional intelligence as a leadership competency. Can emotional intelligence be learned?
- 3. What are the five components of emotional intelligence according to Daniel Goleman (What makes a leader)? Narrate some examples of leaders who have demonstrated some of the components in your view.
- 4. Explain the remark "Indeed getting people to do adoptive work is the mark of leadership in a competitive world." (The work of leadership). What makes it difficult?
- 5. What are the five principles of 'getting on the balcony'? How did Colin Marshal transform British Airways from 'bloody awful' to 'the world's favourite airline'?
- 6. Describe the level five hierarchy in leadership ('Level Five Leadership: the triumph of humility and fierce resolve') with your own examples of leaders followed by you.
- 7. Illustrate, with examples, the following:
 - a. Stockdale paradox.
 - b. Buildup-Breakthrough-Flywheel.
 - c. The Hedgehog concept.