

K. J. SOMAIYA INSTITUTE OF MANAGEMENT STUDIES AND RESEARCH,
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Program: PGDM – III TRIM. (2018-20 Batch)
Subject: Enterprise System
(End Term Examination)

Maximum Marks: 50

Duration: 3 hours

25/3/2019

Instructions:

1. Attempt any 5 questions from Q1
2. Attempt any 4 questions from Q2 based on the case study

- Q.1 Attempt any 5 questions**
- 1 How does ERP enhance decision making? Explain a method used to evaluate the value of a decision. [6]
 - 2 Explain the difference between customization and configuration giving three examples of each. [6]
 - 3 Describe the ERP implementation lifecycle. [6]
 - 4 Explain the different types of Phased Rollout Approach. List the advantages and disadvantages of Phased Rollout. [6]
 - 5 Explain Accelerated SAP. [6]
 - 6 Justify the statement: The role of top management is important in ERP implementation. [6]
 - 7 Explain why Business Case would be an appropriate method to justify ERP investment. [6]
- Q.2 Attempt any 4 questions**
- 1 Identify and explain the need to mix ERP components. [5]
 - 2 What mix of ERP components did S-Tel's IS department recommend and Why? [5]
 - 3 Explain the importance of integrating technology in S-Tel's case. [5]
 - 4 What are the problems faced with ERP Systems? [5]
 - 5 Give Reasons why Enterprise Application Integration (EAI) tools provide freedom to Enterprises from the Vendor's dictating solutions. [5]
