

Trim: Jan – Mar 24		
Maximum Marks: 25 Examination: ETE Exam Date: 04-04-24 Duration: 1.5 hrs		
Programme code: 06 Programme: MBA HCM	Class: SY	Semester/Trimester: VI
College: K. J. Somaiya Institute of Management	Name of the department/Section/Center:	
Course Code: 117P06C308	Name of the Course: Patient Care and Behaviour	
Instructions: Short Answer Questions (Any 5 out of 7 questions, 5 marks for each)		

Question No.		Max. Marks
1	Process of perception and common errors of perception with examples.	5
2	Discuss OCEAN taxonomy	5
3	Describe two behavior models and explain their significance in the health care system.	5
4	Explain grief and loss counseling with examples	5
5	What is family decision making in healthcare? Explain the role of the patient , his relatives and the treating doctor, each in decision making in health care.	5
6	Write in detail about new and innovative ways for Patient education.	5
7	Write about the significance of patient education and counseling.	5