SOMAIYA
VIDYAVIHAR UNIVERSITY

Dr. Shantilal K. Somaiya School of Commerce and Business Studies

QUESTION PAPERS

BRANCH: Bachelor of Business Administration	SEM: VI
	MAR/APR-2024

Sr. No.	Subject	Available
1.	131U07601 – French	
2.	131U07N601 – Finance 4.0	
3.	131U07E604 – Indirect Tax	
4.	131 U07E604 - Indirect Taxation	
5.	131U07E 606 - Stress management	
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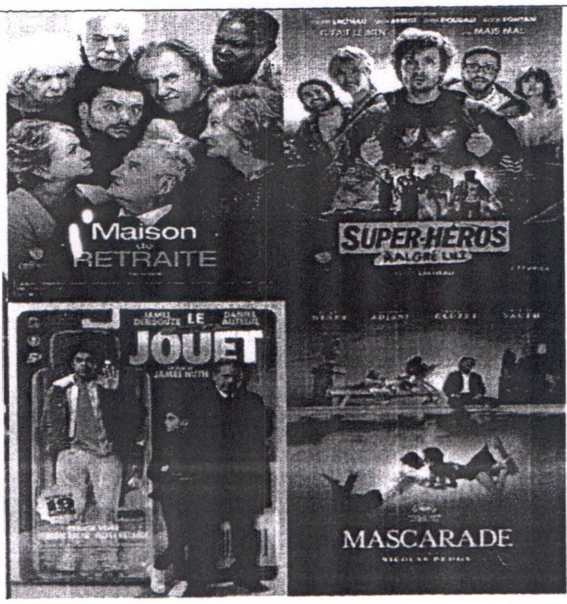
Semester (November 2023 to March 2024) Examination: End Semester Examination March/April 2024 (UG Programmes)		
Programme code: 07 **Programme: BBA**	**Class:** TY	**Semester:** VI
Name of the Constituent College: SKSC	**Name of the Department** : Business Studies	
Course Code: 131U07601	**Name of the Course: French**	
Duration : 2 Hrs.	**Maximum Marks : 60**	
Instructions: 1)Draw neat diagrams 2)Assume suitable data if necessary		

Question No.		Max. Marks	CO Attainment
Q.1.	Compréhension Bonjour! Je m'appelle Charlie Bucket. Comment t'appelle tu ? J'habite dans une petite maison en centre ville. J'ai douze ans. Quel âge as-tu ? Je suis fils unique. A-tu des frères ou des sœurs ? J'habite avec mes parents et mes quatre grands-parents. Nous n'avons pas beaucoup d'argent. Où habite-tu ? Je vais au collège tous les jours. Je n'aime pas trop les études mais je sais qu'il faut travailler dur au collège afin de trouver un bon emploi. Tu aimes le collège ? Je vais au collège à pied, et deux fois par jour je vois la grille de la grande usine du chocolat : 'Wonka's'. C'est une usine énorme. J'adore l'odeur du chocolat près de l'usine. Je n'ai pas beaucoup d'argent, alors je ne peux pas manger du chocolat tous les jours. Chaque année je reçois une tablette de chocolat de ma famille comme cadeau d'anniversaire. C'est délicieux !! J'adore le chocolat ! Tu préfères le chocolat ou les légumes ? Mes amis au collège mangent beaucoup de chocolat. Moi, je mange des légumes. Chaque nuit je mange du potage avec ma famille. Nous sommes très pauvres ! A bientôt, Charlie		
	A. Dites Vrai ou Faux 1. Charlie est riche 2. Wonka est une usine énorme 3. Il faut étudier pour trouver un bon emploi 4. J'habite avec mes 4 parents et grands-parents 5. J'ai des frères et soeurs	5	1,2, 3, 4
	B. Répondez aux questions 1. Que mange Charlie? 2. Il a combien de grands-parents? 3. Est-ce qu'il aime le collège ?	5	1,2, 3, 4

	4. Qu'est-ce qu'il reçoit comme cadeau pour son anniversaire? 5. Comment va-t-il au collège? C. Répondez à Charlie (écrivez les réponses à ses questions)	5	1,2, 3, 4
	OR		
Q.1.	Compréhension Lucie est arrivée à la gare de Versailles. Elle a déjà vu le château de Versailles mais elle veut, plus tard, en faire une visite plus approfondie. Mais d'abord, elle se promène sur l'avenue St. Cloud pour trouver l'appartement. Elle le trouve juste en face du poste de police, dans une petite maison en brique. Elle met ses bagages devant la barrière qui sépare le petit passage qui mène du trottoir à la porte de la maison. Elle presse la petite sonnette jaune qui est à côté du nom "Joséphine Gérard" Sa copine, Joséphine, dont elle a fait la connaissance sur le Web, ouvre la porte. Joséphine lui fait des bises. Stupéfait, Lucie demande pourquoi elle a fait ça " ça se fait en France. Les filles se font des bises, les mecs se font deux bises aux filles, et entre eux, les mecs se serrent la main. On fait tout ça pour se dire Bonjour" "Viens avec moi, dit Joséphine, je vais te montrer l'appartement il est petit mais c'est notre chez nous". En silence, Lucie la suit. Stupéfaite, elle regarde l'entrée de cet appartement. Elle n'en croit pas ses yeux. Elle entre dans le couloir, et elle voit que les murs sont peints en rouge. Rouge partout. Le parquet est en bois, très beau, on dirait du chêne. Le plafond est noir D. Dites vrai ou faux 1. Joséphine a déjà vu Versailles 2. L'appartement se trouve sur l'avenue Saint Cloud 3. Pour dire Bonjour on fait des bises 4. Le plafond est blanc 5. Le parquet est en chêne	5	1,2, 3, 4
	E. Décrivez votre appartement	5	1,2, 3, 4
	F. Réponds aux questions 1. Lucie qu'est-ce qu'elle a déjà vu en arrivant à la gare de Versailles? 2. Qu'est-ce qu'elle fait d'abord? 3. Où est l'appartement? 4. Comment s'appelle la copine? 5. Décrivez l'entrée de l'appartement?	5	1,2, 3, 4
Q.2.	A. Créer un site web avec des informations sur un événement culturel	5	4
	B. Choisissez une image et justifiez votre choix Quel type de film vous intéresse et Pourquoi?	10	2

	 		
	OR		
Q.2.	**C. Remplissez avec le conditionnel présent** 1)Mettez les verbes entre parenthèse au conditionnel présent -Si j'habitais en ville, je (vendre) .... ma voiture et je (prendre) .... les transports en commun. -Nous (vouloir) .... savoir quand part notre train. -S'ils avaient un garçon, ils l'(appeler) .... Arnaud. -Si j'étais riche, je (faire) .... le tour du monde. -Tu as pris du poids. Tu (devoir) .... faire du sport. -S'il avait le choix, il (préférer) .... partir en vacances. -Si j'invitais vos parents, vous (venir) .... aussi? -Si j'étais toi, j'(aller) .... plus souvent à la mer. -(pouvoir) ....-vous me prêter votre stylo? **D. Créer un site-web pour un concour sur la langue française**	10 5	4 3
Q.3.	**A. Remplissez les tirets avec le verbe dans le temps donné** 1. Vous (venir - présent) _______ à la maison 2. Ils (Parler - passé composé) en français 3. Je (partir - futur proche) en France 4. Nous (finir - imparfait) le travail 5. Tu (rendre - présent) une visite à ta mère **B. Conjuguez les verbes en futur** 1. Le poulet au paprika Pour commencer, tu acheter ________________ les ingrédients et tu décongeler ____________________ le poulet. Puis, tu peler ______________ des pommes de terre et tu enlever ___________________ la queue des champignons. Après, tu mélanger _________________ la farine et les épices et tu ajouter ____ ________________ la crème. Lorsque le poulet être ____________ cuit, tu le servir ____________________ avec la sauce. Les invités manger avec appétit.	5 5	1,2, 3, 4 3, 4

	C. Mettez les phrases en négative 1. Je peux dormir tout de suite 2. Il chante avec son amie 3. Nous mangeons des oeufs dans les crêpes 4. Ils achètent des robes blanches 5. J'ai fini du travail	5	1, 2
	OR		
Q.3.	**D. Faites comme indiqué** 1. Cette maison est ______ que la villa (bon) (faites la comparaison) 2. Faites une phrase avec - chanter 3. Monsieur vient avec son élève (mettez la phrase en féminin) 4. Tu quittes ta chambre (mettez la phrase en pluriel) 5. Il est ____ sa famille (mettez la bonne préposition) 6. Nous mangeons du gâteau (mettez la phrase en négatif) 7. Il travaille à Paris (mettez la phrase en interrogation) 8. Tu manges _____ salade et _____ beurre (mettez le bon article partitif) 9. Il va ____ Paris (mettez le bon article contracté) 10. Vous avez ____ gomme et ____ stylo (mettez l'article indéfini) 11. Tu quittes _____ école (mettez l'adjectif possessif) 12. Ils vont chez _____ étudiante (mettez l'article défini) 13. ________ allez -vous ce soir? (remplissez avec la bonne question) 14. ______ artiste est chaleureuse (mettez l'adjectif démonstratif) 15. il va au château ______ le roi est né (mettez le pronom relatif	15	1,2,3,4
Q.4	**Ecrivez une lettre à votre ami pour décrire votre vacances prochaines**	15	1,2,3,4
	BONNE CHANCE		

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Semester (November 2023 to March 2024) Examination: End Semester Examination March/April 2024 (UG Programmes)		
Programme code: 07 Programme: BBA	Class: TY	Semester: VI
Name of the Constituent College: S K Somaiya College	Name of the Department: Business Studies	
Course Code: 131U07N601	Name of the Course: Finance 4.0	
Duration : 2 Hrs.	Maximum Marks : 60	
Instructions: 1)Draw neat diagrams 2)Assume suitable data if necessary		

Question No.		Max Marks	CO
Q.1. A	Prepare a cash budget for 4 months starting 1st April from the following information.	15	4

Month	Sales	Material	Wages	Overheads
February	2,80,000	1,92,000	60,000	34,000
March	3,00,000	1,80,000	60,000	38,000
April	3,20,000	1,84,000	64,000	40,000
May	3,40,000	2,00,000	72,000	44,000
June	3,60,000	2,08,000	80,000	46,000
July	3,80,000	2,16,000	84,000	50,000

1. 10% Sales are on cash. 60% of the credit sales are collected next month and the balance in the following month.
2. Credit period for creditors - Materials 2 months, Wages 1/2 month, overheads 1/4th month
3. Dividend 10% on investments of Rs. 24,00,000 will be received in June
4. Machinery costing 5,00,000 will be installed in March and installments of Rs. 20,000 are payable from April.
5. Advance to be received from sale of land Rs. 1,80,000 in June.
6. Income Tax Rs. 40,000 to be paid in july. Cash balance on 1st feb was Rs. 45,000.

OR

Question No.		Max Marks	CO
Q.1. B	Naruto ltd has an Estimated cash payment of Rs. 5,00,000 for a one year period. the Fixed cost per transaction is Rs. 200 and the interest rate on marketable securities is 12% p.a. Calculate the optimum transaction size, average cash balance, number of transactions and its yearly price using Baumol's EOQ Cash management model.	5	4
Q.1C	From the following Balance Sheet of M/s Arjun Ltd as on 31/3/09 and 31/3/10, Show cash flow from operations and financing.	10	4

Liabilities	31/3/09	31/3/10	Assets	31/3/09	31/3/10

Equity share Capital	1,40,000	1,48,000	Machinery	20,000	10,000
Debentures	24,000	12,000	Debtors	29,800	35,400
Creditors	20,720	23,680	Stock	98,400	91,000
Outstanding rent	1400	1600	Land	38,000	60,000
Profit and loss Account	20,080	21,120	Goodwill	20,000	10,000
	2,06,200	2,06,400		2,06,200	2,06,400

1. Dividend Rs 7000 was paid
2. land costing Rs. 8,000 was sold for Rs. 10.000
3. Goodwill written off Rs. 10,000 and Depreciation on machinery is Rs. 10,000
4. Net profit before tax was Rs. 8040.

Q.2. A	i) As a risk analyst, discuss with BPCL ltd., Commodity risk and strategies to manage Commodity risk ii) with ongoing conflict between Russia and Ukraine BPCL is expecting a rise in crude oil and asks your advice on mitigating risk.	8	2
Q.2B	Your company has recently expanded its operations to multiple countries. As a financial manager, discuss various treasury risk that your corporation can face.	7	2
	OR		
Q.2.A	As an investment advisor, explain counterparty risk and discuss steps to reduce counterparty risk.	8	2
Q.2.B	Infosys Ltd wants to measure its risk, as a risk analyst explain different techniques of quantitative risk measurement.	7	1
Q.3.A.	From the following information given by Mahindra Ltd. estimate working capital requirement for year ending 31st March, 2010. Estimate production of 1,200 Machines per year	15	3

	Per machine	Rate
Labour	25 hrs	Rs. 200 per hr.
Steel	200 kg	Rs. 100
Engine	1	Rs. 5,000 per machine
Spares	10kg	Rs. 80 per kg.
Overheads		Rs. 10,000 per unit

1) Steel remains in stock for 2 months, Spares remain for half month and engine remains in stock for 1 month.
2) Production process takes 1 month.
3) Time lag in payment of labour and overheads is 2 months.
4) Supplier of steel allows credit of 2 months, spares for 1 month and engine for 1 month.
5) Machine (finished good) remains in stock for 2 months.
6) Activity is spread evenly throughout the year.

	OR		
Q.3.B.	A company has prepared the following projections for a year. Sales 30,000 units Selling price per unit Rs. 70 Variable cost per unit Rs. 35 Total Cost per unit Rs. 55	8	3

	Credit period allowed one month The company proposes to increase the credit period allowed to its customers from 1 month to 2 months. It is expecting sales to rise by 15%. The company desires a return of 30% on its investment. you are required to examine and advise whether the proposed credit policy should be implemented or not.		
Q.3.C	As an investment advisor, explain different types of market risk and discuss a few ways to manage market risk with your clients.	7	1
Q.4	Write a note on	15	
a)	Commercial risk	1	1
b)	Cash holding motives	4	4
c)	Types of working capital	3	2

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Semester: October 2023 – April 2024 Examination: Semester End		
Programme code: 07 Programme: BBA	Class: TY	Semester: VI (SVU 2024)
Name of the Constituent College: S K Somaiya College	Name of the department/Section/Center: Business Studies	
Course Code: 131UO7E604	Name of the Course: Indirect Tax	

Instructions: 1.) Working notes are compulsory
2.) Q.1. – Q.3. have internal options. Q.4. is Compulsory.
3.) Figures to the right indicate full marks

Question No.		Max. Marks	CO
Q.1. (A)	Discuss the Advantages and Limitations of GST.	08	01
(B)	Explain the concept of mixed and Composite supply with relevant illustrations.	07	01
	OR		
(C)	Mr. Ravi Shankar is a registered dealer in the state of Maharashtra under GST provides the following information about his business for the month of August 2023 details of electronic credit ledger are as follows:	08	02

Particulars	IGST	CGST	SGST
Opening balance in electronic credit ledger as on 1.8.2023	5,000	6,000	7,000
Input tax credit available on inward supplied during the month of August, 2023	9,000	13,000	13,000

The following details about various transactions for the month of August 2023 are also provided.

Date	Transactions during the month	GST Rate	Amount
05.08.2023	Sold goods to a customer in Mumbai	18%	88,000
11.08.2023	Sold goods to a customer in Solapur	12%	75,000
18.08.2023	Sold goods to a customer in new Delhi	5%	66,000

20.08.2023	Consultancy charges for services provided in Kolhapur	12%	1,23,000
22.08.2023	Services charges for service provider in Thane	5%	1,15,000
25.08.2023	Professional service charges received for services in Mahabaleshwar	12%	56,000
28.08.2023	Sold goods to a customer in Haryana	18%	2,35,000
31.08.2023	Sold goods to a customer in Tamilnadu	5%	1,28,000

Compute net tax liability of Mr. Ravi Shankar for the month of August 2023.

(D) Discuss the situations in which the ITC availed can be reversed. 07 02

Q2. A Find out place of supply in the following cases: 08 02

1. Ms. Ayesha, boards a Mumbai- New Delhi flight. She buys lunch on the flight. The food packets are loaded into aircraft at Mumbai. The airline is registered in Tamil Nadu and New Delhi.

2. Disha ltd. an architectural firm at Chennai, has been hired by Karan builders of Worli, Mumbai to draw up a plan for a high rise building to be constructed by them in Punjab.

3. Style ltd. provider of beauty saloon services, located in Goa. Mrs. Amrita came from Kolkata to Goa after appointment for beauty treatment. The service is provided in Goa.

4. An event Management Company registered in Mumbai is hired by Mr. Nakul to plan and organize his wedding at Amritsar.

5. Mr Pranay resident of Mumbai goes to Mysore for plastic surgery

6. Ms. Swati of Mumbai gets a DTH installed at her home from sun ltd. The company is registered in Chennai

7. Ms Disha of Punjab takes a post-paid mobile phone connection from Airtel ltd, a company based in new delhi

8. Mr purohit of Mumbai purchases a ticket for watching a movie in a Delhi cinema hall

(B) Discuss the provisions of GST Act regarding determination of Time of Supply of goods and Services with suitable examples. 07 02

OR

<table>
<tr><td>(C)</td><td>Explain the provisions of GST Act regarding Cancellation of registration and Revocation of Cancellation of Registration.</td><td>08</td><td>03</td></tr>
<tr><td>(D)</td><td>Mr Pawan Mantri resident of Mumbai provides you following information regarding supplies made by him. Determine his eligibility for registration under relevant goods and services tax law.
<table>
<tr><th>Sr no</th><th>Particulars</th><th>Amount</th></tr>
<tr><td>1</td><td>Agriculture produce cultivated by family member</td><td>1,00,000</td></tr>
<tr><td>2</td><td>Intra state goods taxable @18% (exclusive of GST)</td><td>95,000</td></tr>
<tr><td>3</td><td>Intra state goods wholly exempt under GST</td><td>80,000</td></tr>
<tr><td>4</td><td>Export made to USA</td><td>1,35,000</td></tr>
<tr><td>5</td><td>Intra state goods taxable @5% (exclusive of GST)</td><td>8,80,000</td></tr>
<tr><td>6</td><td>Intra state services taxable @12(exclusive of GST</td><td>2,40,000</td></tr>
</table></td><td>07</td><td>03</td></tr>
<tr><td>Q.3
(A)</td><td>Write a note on persons liable for registration and persons not liable for registration as per the provisions of GST Act</td><td>08</td><td>03</td></tr>
<tr><td>(B)</td><td>Calculate the value of Taxable Supply and tax liability:
(i.) Supply of farm labor Rs. 1,00,000
(ii.) Transport of postal mail or mail bag by a vessel Rs. 60,000
(iii.) Warehousing of potato chips Rs, 1,05,000
(iv.) Renting hotel rooms with food (Rs. 2,000 per day) Rs. 2,10,000
(v.) Asset Management Services Rs. 30,000
(vi.) Royalty for providing use of technical knowhow Rs. 2,50,000
(vii.) Development and design of information Technology Software Rs. 8,00,000
GST rate applicable - CGST: 9%. SGST: 9%, IGST 18%

OR</td><td>07</td><td>04</td></tr>
<tr><td>(C)</td><td>Discuss the following as per the GST Provisions:
i) Interest on late payment of tax
ii) Transfer of ITC</td><td>08
07</td><td>04
04</td></tr>
<tr><td>Q4</td><td>Write the following Concepts:
i) Electronic Commerce Operator
ii) Credit Note
iii) Reverse Charge</td><td>15</td><td>01
03
02</td></tr>
</table>

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Semester (July 2023 to November 2023) Examination: End Semester Examination March/April 2024 (UG Programmes)		
Programme code:07/06 Programme: BBA/BBM	Class: TYBBA & TYBBM	Semester: VI
Name of the Constituent College: S K Somaiya College	Name of the Department Business Studies	
Course Code: 131U07E604 131U06E601	Name of the Course: Indirect Taxation	
Duration : 2 Hrs.	Maximum Marks : 60	

Instructions: 1) Figures to the right indicate full marks
2) Q1 – Q3 have internal option. Q4 is compulsory
3) Working notes should form part of your answer

Question No.		Max. Marks	CO
Q.1. A	Discuss the difficulties of old indirect tax system and role of GST in simplifying Indirect Tax regime	15	01
	OR		
Q.1. B	Compute the value of taxable supplies if the contracted value of supply (excluding below mentioned amounts) is Rs.20,00,000.	08	02

Cost of primary packing	45,000
Cost of protective packing on customers request	25,000
Loading charges	30,000
Design and drawing charges	1,00,000
Inspection and testing charges	10,500
Pre-installation consultancy charges	50,000
Subsidy from central government	70,000
Subsidy from NGO	60,000

Question No.		Max. Marks	CO
Q.1 C	Best Cars Ltd sells a car worth Rs.5,00,000 to Kenso Automobiles. Best cars Ltd incurred loading charges of Rs.6,000 on the car. It provided a discount of 1% on the car price as a part of the Diwali scheme. Best cars Ltd agreed to provide a further discount of 0.5% on car price if Kenso Automobiles makes payment by 31st of the month via net banking. Kenso Automobiles makes payment by 31st of the month via net banking. Find the invoice price if the applicable rate of GST is 18%.	07	0
Q.2. A	Answer the following questions i) Mr. Rabbit is a taxable person and provides four taxable supplies of goods and services. The individual rate of GST are the following:	15	0

Item	Category	Rate of GST
A	Goods	5%
B	Service	12%
C	Goods	28%
D	Service	18%

	If the value of the package is Rs.8,000, determine the GST payable in the following cases separately a) It is a composite supply and item A is the principal supply b) It is a mixed supply ii) Ms. Archana of Mumbai, a dealer in cosmetic products, supplies goods worth Rs.30,000 to Ms. Kanchan of New Delhi for delivery at her registered address in Rajasthan. Ms. Archana travels to Kolkata to avail service of a renowned hair stylist costing her Rs.20,000. Determine the place of supply in each of these two cases with justification. iii) Determine time of supply in each of the following cases		02 02
	OR		
Q.2 B	Discuss the provision of determining place and time of supply of goods and services with relevant examples	15	02
Q3 A	Mr. Alok, a registered dealer in Maharashtra, provides the following details for the month of January 2025. Show entries in electronic ledger and calculate net GST liability of Mr. Alok Opening balance in electronic credit ledger: IGST Rs.4,000 SGST &CGST Rs.10,000 each Additional information: Sold goods to Mr. Paaji in Patiala, Punjab. Rs.4,00,000 Sold goods to Mr. Patel in Ahmedabad. Rs.8,00,000 Purchased goods from Mr. Biswa of Assam. Rs.2,00,000 Services availed from a firm in Jammu. Rs.2,00,000 Purchased goods from Mr. Siddhu from Punjab. Rs.1,00,000 All prices are excluding GST Rate of GST: IGST- 18% , CGST- 9% SGST- 9%	08	03
Q3 B	Mr. Arun is a manufacturing concern in Pune. Details of his supplies for the current financial year are as follows: Intra state supplies made under forward charge Rs.50 lakhs Intra state supplies made which are eligible at NIL rate Rs.88 Lakhs Intra state supplies which are wholly exempt. Rs.12 lakhs Value of Inward supplies on which tax payable under RCM Rs.4 lakhs (GST rate: 5%)	07	03

Table for iii):

Date of Removal Of goods	Date of provision of service	Date of receipt of payment	Invoice date
01-01-2025	NA	09-01-2025	06-01-2025
10-01-2025	NA	01-02-2025	05-01-2025
NA	03-01-2025	19-01-2025	09-02-2025
18-01-2025	NA	22-01-2025	20-01-2025
NA	12-01-2025	12-02-2025	15-01-2025

	Determine whether Mr. Arun is eligible for composition scheme. If yes, then calculate his tax liability.		
	OR		
Q3 C	An unregistered dealer with intra state sales of Rs.100,00,000 has approached you for consultancy on the following issues: a) Is the dealer liable for registration as per GST rules? Discuss with him the provisions regarding: i) voluntary registration ii) compulsory registration. b) Can Suo-motu proceedings be initiated against him? Discuss the provisions regarding Suo-motu registration by proper officer	08 07	04
Q4.	Discuss the following concepts (5 marks each)	15	
	1. Electronic Commerce Operator		01
	2. Composition levy		02
	3. Reverse charge		03

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Semester (November 2024 to March 2024) Examination: End Semester Examination April 2024 (UG Programmes)			
Programme code:07 **Programme:BBA**		**Class:** TY	**Semester:** VI
Name of the Constituent College: S K Somaiya		**Name of the Department** Business Studies	
Course Code:131U07E606	**Name of the Course:Stress management**		
Duration : 2 Hrs.	**Maximum Marks : 60**		
Instructions: 1)Draw neat diagrams 2)Assume suitable data if necessary			

Question No.		Max. Marks	CO
Q.1. A	Laura, a mid-level manager at a dynamic firm, found herself juggling multiple stressors. This included a blend of personal, environmental, and organizational stressors. All this led to frustration and irritation which led to fights and conflicts at the workplace. Because of all these stressors her productivity declined in the workplace, and she was warned by her seniors.		
	i. Discuss all the possible personal, environmental and organizational stressors leading to reduced productivity for Laura.	10 marks	CO1
	ii. Suggest her tips to maintain inter-personal relations to refrain from stress.	5 marks	CO4
	OR		
Q.1. B	Imagine you're dealing with the sudden stress of a critical client crisis while also experiencing the steady strain of a long-term heavy workload along with unexpected increasing financial expenditure. How would you recognize the type of stress affecting you and what tailored strategies would you apply to manage each effectively?	8 Marks	CO1
C	As a student do you have academic stress? Enlist the causes and ways of coping with the same.	7 Marks	CO1
Q.2. A	Give suitable situational examples explaining Sympathetic and parasympathetic nervous system and the need for the same.	8 Marks	CO2
B	Write a note on Emotional v/s Rational decision making .	7 Marks	CO3
	OR		
Q.2. C	Imagine you've been under intense work pressure for several weeks, leading to persistent fatigue and irritability. How would you identify which stage of the General Adaptation Syndrome (alarm, resistance, or exhaustion) you might be experiencing, and what strategies could you implement to manage your stress before reaching burnout?	8 Marks	CO2
D	Nita is an Event manager facing a tight deadline and notices that her anxiety is steadily increasing. How should she incorporate	7 Marks	CO2

	stress reduction exercises into her work routine to help manage stress and maintain her focus?		
Q.3. A.	Mr Aman leads a new project team, but he was poor in both leadership and communication skills. Due to this, he was unable to fulfill the demands of a new job. He was stressed but was unable to understand the causes of the same. i. Justify the need for self-exploration and self-acceptance in the given case. ii. How might participating in personality development programs help Mr. Aman overcome these challenges, and which type would he choose first to address his immediate needs?	8 Marks 7 Marks	CO4 CO3
	OR		
Q.3. B.	Sara is a HR manager tasked with recruiting for a team that frequently deals with high-pressure situations and complex interpersonal dynamics. i. Describe the history of Emotional intelligence along with impact of integrating emotional intelligence tests into hiring process to assess candidates'? ii. Enumerate different Emotional intelligence tests available for measurement in organizations.	8 Marks 7 marks	CO3 CO3
Q.4	Solve the following Case Study	15	
	City General Hospital has also been grappling with significant work-life balance challenges, as healthcare workers are often required to work extended shifts with little time for rest and personal life. The relentless demands of patient care have left many struggling to maintain relationships with their families and sustain their own well-being. Additionally, the emotional intelligence of healthcare professionals is being tested like never before. They must manage their own stress and emotions while providing compassionate care to patients and handling tense interactions with distressed families. The lack of structured emotional support and resilience training has further exacerbated feelings of helplessness, frustration, and emotional exhaustion among staff.		
	Questions-		
	i. Analyze the Physiological, Psychological and social effects of stress experienced by the hospital staff.	5 Marks	CO2
	ii. How can emotional intelligence skills help healthcare workers cope with stress and burnout?	5 Marks	CO3
	iii. Suggest practical ways the hospital can support staff in maintaining work-life balance.	5 Marks	CO4