

SOMAIYA VIDYAVIHAR UNIVERSITY

Dr. Shantilal K. Somaiya School of Commerce and Business Studies

QUESTION PAPERS

BRANCH: Bachelor of Business Administration	SEM: I
	OCT 2022
	OCT-2023

Sr. No.	Subject	Available
1.	131U06C102 – Corporate Accounting (A)	
2.	131U06C102 – Corporate Accounting (B)	
3.	- Goods & Services Marketing (A)	
4.	- Goods & Services Marketing (B), (c)	
5.	- Advertising	
6.	- Fundamental of Technical Skills	
7.		
8.		
9.		
10.		

LIBRARY





Semester (July 2023 to November 2023) Examination: End Semester Examination October 2023 (UG Programmes) Programme code: 07/06 Class: FY Semester: 1 Programme: BBA/BBM Name of the Constituent College:SKSC Name of the Department: Business Studies Course Code: 131U06C102 Name of the Course: Corporate Accounting Duration: 2 Hrs. Maximum Marks: 60 Instructions: 1) Figures to the right indicate maximum marks. 2) Use of simple calculator is allowed. 3) Smart watch is not allowed

Question No.		Max.	CO
		Mark	Attain
Q.1. A	Rakesh Ltd. issued 2000 equity shares of Rs100 each at a premium of Rs 20 per share payable as follows: On Application Rs 20 On Allotment Rs50 (including Premium) On first Call Rs20 On final Call Rs 30 Applications were received for 3000 shares, 2000 share allotted to the applicants for 2400 shares. The remaining applications for 600 shares being refused and application money there on was refunded. Excess money received on application was adjusted against allotment. All amounts were duly received except Mr. Mandar to whom 80 shares were allotted. Mandar fails to pay First and Final call. His shares were forfeited and were reissued to Mr. Ketan	15	ment CO1
	as fully paid at Rs 80 per share. Journalize the transactions in the books of the company.		
	OR		
Q.1. B	The following is the Trial Balance of GLOBUS Limited as on 31.3.2012:	15	CO2
	(Figures in' '000)	*	
	Debit Credit		
	Landing School of Comments		

				· · · · · ·
Land	4400	Equity share capital of Rs 10 each	6000	*
Plant and machinery	15400	10% debentures	4000	
Trade receivable s	1920	General reserve	2600	
Inventorie s (31/3/12)	1720	Profit & loss A/c	1440	
Bank	400	Securities premium	800	
Adjusted purchase	6400	Sales	14000	
Factory expenses	1200	Trade payables	1040	
Administr ation expenses	600	Provision for depreciation	3440	
Selling expenses	600	Suspense account	80	
Debenture interest	400			
Interim dividend paid	360			
Total	33,400	Total	33,400	

4			
	Additional Information:		
	i)The authorized share capital of the company is 8,00,000 shares of Rs. 10 each.		
	(ii) The company, on the advice of an independent valuer, wishes to revalue the land at Rs. 72,00,000.		
	iii)Declared final dividend @10% on 2nd April, 2012.		
	(iv) Suspense account of Rs. 80,000 represents cash received for the sale of some of the machinery on 1.4.2011. The cost of the machinery was Rs.2,00,000 and the accumulated depreciation thereon being Rs. 1,60,000.		
	v)Depreciation is to be provided on plant and machinery at 10% on cost. You are required to prepare Alpha Limited's Balance Sheet as on 31.3.2012 and Statement of Profit and Loss with notes to accounts for the year ended		
	31.3.2012 as per Schedule III. Ignore previous years' figures & taxation.		
	OR		
Q.2. B	The capital structure of a company consists of 20,000 Equity Shares of Rs 10 each fully paid up and 1,000 8% Redeemable Preference Shares of Rs100 each fully paid up (issued on 1.4.2011).	15	CC
	Undistributed reserve and surplus stood as: General Reserve 80,000; Profit and Loss Account 20,000; Investment Allowance Reserve out of which 5,000, (not free for distribution as dividend) 10,000; Securities Premium 2,000, Cash at bank amounted to Rs 98,000. Preference shares are to be redeemed at a Premium of 10% and for the purpose of redemption, the directors are empowered to make fresh issue of Equity Shares at par after utilizing the undistributed reserve and surplus, subject to the conditions that a sum of Rs 20,000 shall be retained in general reserve and which should not be utilized.		
	Pass Journal Entries to give effect to the above arrangements and also show how the relevant items will appear in the Balance Sheet of the company after the redemption carried out.		
Q.3. A.	Mr. Brown has made following transactions during the financial year 2011- 12:	15	СО

			,
	Date Particulars	1	
	01.05.2011 Purchased 24,000 12% Bonds of Rs 100 each at Rs 84 cuminterest. Interest is payable on 30th September and 31st March every year.		,
	15.06.2011 Purchased 1,50,000 equity shares of Rs 10 each in Alpha Limited for Rs25 each through a broker, who charged brokerage @ 2%.		
	10.07.2011 Purchased 60,000 equity shares of Rs 10 each in Beeta Limited for Rs 44 each through a broker, who charged brokerage @2%.		
	14.10.2011 Alpha Limited made a bonus issue of two shares for every three shares held.		
	31.10.2011 Sold 80,000 shares in Alpha Limited for Rs 22 each.	2	
	01.01.2012 Received 15% interim dividend on equity shares of Alpha Limited.		
	15.01.2012 Beeta Limited made a right issue of one equity share for every four shares held at Rs 5 per share. Mr. Brown exercised his option for 40% of his entitlements and sold the balance rights in the market at Rs 2.25 per share.		
	01.03.2012 Sold 15,000 12% Bonds at Rs 90 ex-interest.		
	15.03.2012 Received 18% interim dividend on equity shares of Beeta Limited. Interest on 12% Bonds was duly received on due dates.		
	Prepare separate investment account for 12% Bonds, Equity Shares of Alpha Limited and Equity Shares of Beeta Limited in the books of Mr. Brown for the year ended on 31st March, 2012.		
	OR VIta Naminal	15	CO4
Q.3. B.	On 1st January 2011. Pritam had 20,000 equity shares in X Ltd. Nominal value of the shares were Rs10 each but their book value was Rs 16 per share. On 1st June 2011, Pritam purchased 5,000 more equity shares in the company at a premium of Rs 4 per share.	13	
	On 30th June, 2011, the directors of X Ltd. announced a bonus and rights issue. Bonus was declared at the rate of one equity share for every five shares held and these shares were received on 2nd August, 2011.		
	The terms of the rights issue were:		
	(a) Rights shares to be issued to the existing holders on 10th August, 2011.		
	(b) Rights issue would entitle the holders to subscribe to additional equity shares in		

a '			
	the Company at the rate of one share per every three held at Rs 15 per share-the whole sum being payable by 30th September, 2011.		
	(c) Existing shareholders were entitled to transfer their rights to outsiders, either		
	wholly or in part.		
	(d) pritam exercised his option under the issue for 50% of his entitlements and the balance of rights he sold to Ananth for a consideration of Rs 1.50 per share.		
	(e) Dividends for the year ended 31st March, 2011, at the rate of 15% were declared by the Company and received by Pritam on 20th October, 2011.		
	(f) On 1st November, 2011, Singh sold 20,000 equity shares at a premium of Rs 3 per share.		
	The market price of share on 31-12-2011 was Rs 14.		
	Show the Investment Account as it would appear in Pritam's books on 31-12-2011 and the value of shares held on that date.		
Q.4	Write the following concepts (5 Marks each)	15	COL
a)		15	CO1, 2,,4
<i>a)</i>	Archana Ltd. issues 10000 shares of `10 each at Rs12 payable as Rs→ 3 on Application Rs → 5 on Allotment (with premium) Rs → 4 on First Final Call		
	Applications were received for 8000 shares only. Ketan a holder of 400 shares made the full payment at the time of Allotment.		
	Record the above transactions in the Books of Archana Ltd.		
b)	XYZ Industries Ltd., issued 2,000, 10% debentures of Rs. 100 each, at a premium of Rs. 10 per debenture payable as follows:		
	On application Rs. 50 On allotment Rs. 60 The debentures were fully subscribed and all money was duly received.		
	Record the journal entries in the books of a company. Show how the amounts will appear in the balance sheet.		
c)	Mr. X purchased 500 equity shares of Rs 100 each in Omega Co. Ltd. for		
	Rs 62,500 inclusive of brokerage and stamp duty. Some years later the company resolved to capitalize its profits and to issue to the holders of equity shares, one equity bonus share for every share held by them. Prior to capitalization, the shares of Omega Co. Ltd. Were quoted at Rs 175 per share. After the capitalization, the shares were quoted at Rs 92.50 per share. Mr. X. sold the bonus shares and received at Rs90 per share. Prepare the		
	Investment Account in X's books on average cost basis.		

Library



Semester (July 2023 to November 2023) Examination: End Semester Examination October 2023 (UG Programmes) Programme code:07/06 Class: FY Semester: I Programme: BBA/BBM Name of the Constituent College: SKSC Name of the Department : Business Course Code: Name of the Course: Corporate Accounting 131U06C102 Duration: 2 Hrs. Maximum Marks: 60 Instructions: 1) Figures to the right indicate maximum marks. 2) Use of simple calculator is allowed. 3) Smart watch is not allowed

Questi on No.		Max Mark	CO Attain
Q.1. A	Give Journal entries for the following:	15	COl
	1. Issue of Rs. 1,00,000, 9% debentures of Rs. 100 each at par and redeemable a par.		
	2. Issue of Rs. 1,00,000, 9% debentures of Rs. 100 each at premium of 5% bu redeemable at par.	t	
	3. Issue of Rs. 1,00,000, 9% debentures of Rs. 100 each at discount of 5% repayable at par.		
	4. Issue of Rs. 1,00,000, 9% debentures of Rs. 100 each at par but repayable at a premium of 5%.	1	
	5. Issue of Rs. 1,00,000, 9% debentures of Rs. 100 each at discount of 5% but redeemable at premium of 5%.		
	6. Issue of Rs. 1,00,000, 9% debentures of Rs. 100 each at premium of 5% and redeemable at premium of 5%		
.,	OR		
Q.1. B	The following is the Trial Balance of Omega Limited as on 31.3.2012: (Figures in' '000)	15	CO2
	Debit Credit		



Plant and machinery at cost Trade Receivables Inventories (31.3.12) Bank Adjusted purchases Factory Expenses Administration expenses Selling Expenses Debenture Interest Interim Dividend Paid Total	220 770 96 86 20 320 60 30 20 18 1670	Equity Capital (Shares of Rs 10 each) 10%Debentures General Reserve Profit & Loss A/c Securities Premium Sales Trade Payables Provision for depreciation Suspense Account	300 200 130 72 40 700 52 172 4		
itional Information:					
	pital of the	e company is 40,000 shares of R	ts 10 each.		
(ii) The company on the ac	vice of inc	dependent valuer wish to revalu	e the land at		
Rs 3,60,000.					
(iii) Declared final dividen	d @ 10%.				
		epresents cash received for the s	ale of some of		
		t of the machinery was Rs10,000			
accumulated depreciation					
			n cost.		1
		n plant and machinery at 10% o			
		Limited's Balance Sheet as on			
Statement of Profit and L	oss with n	otes to accounts for the year end	ded 31.3.2012		
as					
per Schedule III. Ignore	revious ye	ears' figures & taxation.			
			CD 101	15	(
The capital structure of a fully paid up and 1,000 paid up (issued on 1.4.20	8% Rede	consists of 20,000 Equity Shar eemable Preference Shares of F	es of Rs 10 each Rs100 each fully		
Loss Account 20,000;	nvestment lividend)	s stood as: General Reserve 80 t Allowance Reserve out of w 10,000; Securities Premium 2,0 ace shares are to be redeemed	00, Cash at bank		

amounted to Rs 98,000. Preference shares are to be redeemed at a Premium of

A CONTRACTOR OF THE PARTY OF TH				
Q.2. B	fresh issue of lasurplus, subject general reserve Pass Journal Er the relevant ite redemption carr	ne purpose of redemption, the directors are empowered to make Equity Shares at par after utilizing the undistributed reserve and to the conditions that a sum of Rs 20,000 shall be retained in and which should not be utilized. Attries to give effect to the above arrangements and also show how ms will appear in the Balance Sheet of the company after the ied out. OR Rama Ltd. (listed company), had 500 Debentures of Rs 100 each		
	outstanding in it	s books carrying interest at 6% per annum. In accordance with the	15	CO3
		rements, the directors of the company acquired debentures from		
		for immediate cancellation as follows:		
	the open market	for infinediate cancellation as follows:		
	March 1	5,000 at 98.00 (cum interest)		
	Aug. I	10,000 at 100.25 (cum interest)		
	Dec. 15	2,500 at 98.50 (ex-interest)		
	Debenture intere	est is payable half-yearly, on 30th June and 31st Dec.		
	Show ledger accignoring income	ounts of Debentures and Debenture interest for the first year, -tax.		
Q.3. A.	The follow	wing transactions of Nidhi took place during the year ended 31st March 2012:	15	CO4
	1st April	Purchased Rs 12,00,000, 8% bonds at Rs 80.50 cum-interest. Interest is payable on 1st November and 1st May.		
	12th April	Purchased 1,00,000 equity shares of Rs 10 each in X Ltd. for Rs 40,00,000		
	1st May	Received half-year's interest on 8% bonds.		
	15th May	X Ltd. made a bonus issue of three equity shares for		
		every two held. Nidhi sold 1,25,000 bonus shares for Rs 20 each		
	1st October	Sold Rs 3,00,000, 8% bonds at Rs 81 ex-interest.		
	1stNovember	Received half-year's bond interest.		
	1stDecember	Received 18% interim dividend on equity shares		
		(including bonus shares) in X Ltd.		
		Library State		

Smethiv syl

		, ,	•
	Prepare the relevant investment account in the books of Nidhi for the year ended 31st March, 2012.	*	
Q.3. B.	OR On 1.4.2011, Sundar had 25,000 equity shares of 'X' Ltd. at a book value of Rs 15 per share (Nominal value Rs 10). On 20.6.2011, he purchased another 5,000 shares of the company at Rs 16 per share. The directors of 'X' Ltd. announced a bonus and rights issue. No dividend was payable on these issues. The terms of the issue are as follows:	15	CO4
	Bonus basis 1:6 (Date 16.8.2011).		
	Rights basis 3:7 (Date 31.8.2011) Price Rs 15 per share.		
	Due date for payment 30.9.2011.		
	Shareholders were entitled to transfer their rights in full or in part. Accordingly, Sundar sold 33.33% of his entitlement to Sekhar for a consideration of Rs 2 per share.		
	Dividends: Dividends for the year ended 31.3.2011 at the rate of 20% were declared by X Ltd. and received by Sundar on 31.10.2011. Dividends for shares acquired by him on 20.6.2011 are to be adjusted against the cost of purchase.		
	On 15.11.2011, Sundar sold 25,000 equity shares at a premium of Rs 5 per share.		
	You are required to prepare in the books of Sundar.		
	(1) Investment Account		
	(2) Profit & Loss Account.		
	For your exercise, assume that the books are closed on 31.12.2011 and shares are		
	valued at average cost.	15	C
Q.4	Write the following concepts (5 Marks each)		,,
a)	Vaishali Ltd. Issued 10000 equity shares of Rs 10 each at par payable Rs 3 on Application, Rs4 on Allotment and Rs 3 on First and Final call. The company received applications for 15000 shares.		
	The Board of Directors rejected 5000 applications and application money was	3	

AND DESCRIPTION OF THE PARTY OF		
	refunded. All the money was duly received.	
b)	Show Journal Entries in the Books of Vaishali Ltd.	
0)	TV Components Ltd., issued 10,000, 12% debentures of Rs. 100 each at a discount of 5% payable as follows:	C
	On application Rs. 40	
	On allotment Rs. 55	
	Show the journal entries including those for cash, assuming that all the instalments were duly collected. Also show the relevant portion of the balance sheet.	
c)	The following balances appeared in the books of a company (unlisted company	
	other than AIFI, Banking company, NBFC and HFC) as on December 31, 2011:	
	6% Mortgage 10,000 debentures of Rs 100 each; Debenture Redemption Reserve	
	(for redemption of debentures) Rs50,000; Investments in deposits with a	
	scheduled bank, free from any charge or lien Rs 1,50,000 at interest 4% p.a.	
	receivable on 31st December every year. Bank balance with the company is 'Rs9,00,000.	
	The Interest on debentures had been paid up to December 31, 2011.	
	On February 28, 2012, the investments were realized at par and the debentures	
	were paid off at 101, together with accrued interest.	
	Write up the concerned ledger accounts (excluding bank transactions). Ignore taxation	
1		





Semester (July 2023 to November 2023)

Examination: End Semester Examination October 2023 (UG Programmes)

Programme code: 07

Programme: BBA

Name of the Constituent College: S K Somaiya College

Name of the Department: Business
Studies

Course Code:

Name of the Course: Goods and Services Marketing

Duration: 2 Hrs.

Maximum Marks: 60

Instructions: 1) Draw neat diagrams wherever necessary.

Quest		Max.	СО
ion		Marks	Attainmen
No.			t
Q.1.	Analyse the case study and answer the following:	15	CO1
	A sales campaign is successful if a regular Starbucks customer spends more than she does during the promotion period. A sales campaign is in danger of costing the company if a regular Starbucks customer does not change his spending behavior during this period. Starbucks has an estimated 23 million "Starbucks mobile app" members, and an enormous collection of data on the demographics, promotions received, and purchase records of these customers. Highlight the various promotion tools that can be used by the company in order to expand its presence.		
Q.2.A	1. Mr. X marketer had concerns for environment, whereas Mr. Y marketer focused on 360-degree approach. Identify their concepts of marketing and explain them.	15	CO3
	OR COMPANY COM		

Q.2.B	What is the definition of Service? Briefly explain the	15	CO2
	characteristics of services.		
Q.3.A.	Compare product life cycle with that of service life cycle using	15	CO2
	the help of an example.		42
	OR		
Q.3.B.	In addition to 4Ps, there are another 3Ps for Service Marketing.	15	CO1
	What are they? Explain them in detail.		
Q.4.A.	You are the marketing manager of a firm. You wish to	15	CC4
	understand the gap between customer satisfaction and		
	company's performance. Construct the GAP Model and write an		
	explanatory note.		
	OR		
Q.4.B.	Elucidate the various strategies of targeting with the support of	15	CO4
	relevant examples		



	Semester (July 20	23 to Nove	mber 2023)			
Examination: E	nd Semester Exami	nation Oct	ober 2023 ((UG Programmes)		
Programme code: 07	,					
Programme: BBA		Class: FY		Semester: I		
Name of the Constituent (College: S K Somaiy	a College	Name of t	the Department: Business		
Course Code:	Name of the	Course: Go	ods and Se	ervices Marketing		
Duration: 2 Hrs.		Name of the Course: Goods and Services Marketing Maximum Marks: 60				
Instructions: 1) Draw neat	diagrams wherever	necessary				

Quest		Max.	CO
ion		Marks	Attainmen
No.			
Q.1.	Analyse the case study and answer the following questions:	45	t
	Adidas is a German Multinational corporation founded in 1959 by Adolf Dassler, headquartered in Germany. It is one of the oldest footwear brands that is still considered a major style statement by youngsters worldwide. Even after facing intense competition from the traditionally competitive US sportswear market, Adidas through its creative and appealing marketing campaigns has managed to remain one of the leading brands in the world. Having operations in over 100 different countries, Adidas is a large and multifaceted organization that employs 62000 people all over the world. Since its establishment, Adidas has opened its successful brand subsidiaries including Reebok, TaylorMade, and Runtastic. These emails are collected during the purchases made by the consumer. The company then uses these emails to send some promotional emails to these consumers, so that they are aware of the company's new products and services. The company selects influencers with large followings that are relevant to its target audience in order to promote its products on social media. Influencers help the company increase the reach of its products.	15	CO2, CO4

Library

	Q.A. Explain the 7Ps of Marketing in context of the company.		
	Q.B. Identify the strategies of digital marketing used by the		
	company. Briefly explain the trends in marketing.		
Q.2.A	'The aim of marketing is to know and understand the customer	15	CO1
	so well the product or service fits him and sells itself.' Outline		
	the significance of marketing along with its definition.		
	OR		
Q.2.B	Discuss in detail the strategic model for service marketing	15	CO2
	developed by Christian Gronoos along with an example.		
Q.3.A.	Based on sales and profit, a product's life span in divided into	15	CO3
	several levels. Assess the stages of product life cycle in detail.		
	OR		
Q.3.B.	Mr. A is about to set a price of the new product. As a marketing	15	CO1
	head of the company, help him understand the various factors		
	to be considered before setting the price.		
	The interest of the second section of the second section is a second section of the second section of the second section is a second section of the second section of the second section section of the second section	15	CO3
Q.4.A.	Ethics in marketing is an oxymoron. Justify your opinion for this	15	0.5
	statement.		
	OR		
Q.4.B.		15	CO2
	as safety brand. Discuss the various strategies of positioning a		
	product.		



Semester: October / 2023
Examination: ISE Examination

Programme code: 07
Programme: BBA

Class: FYBBA

Semester: I (SVU 2023)

Name of the Constituent College: S K Somaiya College

Name of the department: Business
Studies

Course Code:

Name of the Course: Goods and Services Marketing

Instructions: 1) Figures to the right indicate maximum marks.

Q 1 Answer any One the following		swer any One the following	10
	a)	Mr. X thinks Marketing and Selling are synonymous. Help him understand the difference.	
	b)	'Knowing who your customers are is great, but knowing how they behave is even better.' Explain this statement with the help of factors affecting buying behavior.	
Q 2		Answer any One the following	16
	a)	 Briefly explain the characteristics of Services. Write a short note on internal marketing from the Service Trinity. 	
	b)	'Sales go up and down but service stays forever.' Elucidate this statement with the importance of services in modern economy.	





Semester (July 2023 to November 2023)

Examination: End Semester Examination October 2023 (UG Programmes)

Programme code: 07

Programme: BBA

Name of the Constituent College: S K Somaiya College

Course Code:

Name of the Course: Advertising

Duration: 2 Hrs.

Maximum Marks: 60

Instructions: 1)Draw neat diagrams 2)Assume suitable data if necessary

Questi		Max.	СО
on No.		Marks	Attainment
Q.1.	Sachin Wahan-khade-hai Amul Immortal taste!	15	CO1, CO2, CO3, CO4
	Analyze the above ad on following parameters: 1. Brand 2. Company 3. Headline 4. Punchline 5. Use of Brand Mascot 6. Ad Agency 7. Central Idea of the Ad 8. Contemporary Issue Highlighted 9. Product Showcase		
Q.2.A	Illustrate the Hierarchy of Effects model with an ad of your choice for each part of the Model.	15	CO1
	OR ·		

Q.2.B	Advertising agencies conduct comprehensive research to gain a	15	CO2
	deep understanding of the client's target audience, industry,		
	competition, and market trends. Justify the statement with the		
	help of various Functions of Advertising Agency.		
Q.3.A.	Develop an Advertising Campaign for an imaginary product of	15	CO3
	your choice with highlighting the following elements		
	1. USP		
	2. Target Audience		
	3. Central theme		
	, 4. Brand Name		
	5. Punchline		
	OR		
Q.3.B.	In the ad of Olx.in, discussing the humor appeal of Advertising,	15	CO3
	elaborate upon the various appeals of Advertising.		
Q.4.A.	Enunciate upon the Advertising Budget with examples of your	15	CO4
	choice.		
	, OR		
Q.4.B.	Enumerate with examples of your choice upon the Ambush	15	CO4
	Advertising being the recent trend in Advertising.		



Semester (July	2023 to No	vember 202	23)
, Examination: End Semester Exa	amination (October 202	3 (UG Programmes)
Programme code: 07	Class. FV		Semester: I
Programme: BBA	Class: FY		Semester: 1
Name of the Constituent College: S K Somaiy	a College	Name of th	ne Department: Business Studies
Course Code:	Name of the Course: Advertising		Advertising
Duration : 2 Hrs.	Maximum Marks : 60		
Instructions: 1)Draw neat diagrams 2)Assum	e suitable (data if nece	ssary

8				
	Questi		Max.	CO
	on No.		Marks	Attainment
	Q.1.	MADE IN ONE IN O	15	CO1, CO2, CO3, CO4
		Analyze the above ad on following parameters: 1. Brand 2. Company 3. Headline 4. Punchline 5. Use of Brand Mascot 6. Ad Agency 7. Central Idea of the Ad 8. Contemporary Issue Highlighted 9. Product Showcase		
	Q.2.A	Enunciate upon 5Ms of Advertising with an example of your choice.	15	CO1
		OR		
		speciale		



000	- into the Marketing Chiestings for Joungh of Rathing Soan	15	CO2*
Q.2.B	Enunciate the Marketing Objectives for launch of Bathing Soap	13	CO2
	in Rural India. (Keep Lifebuoy as an example in mind and		
	construct on the same lines.)		
Q.3.A.	Elaborate upon 11 Commandments of David Ogilvy with special	15	CO3
	focus along with examples and understanding in detail on any		
	one commandment of your choice.		
	OR		
Q.3.B.	Develop an Advertising Campaign for an imaginary product of	15	CO3
	your choice with highlighting the following elements		
	1. USP		
	2. Target Audience		
	3. Central theme		
	4. Brand Name		
	5. Punchline		
Q.4.A.	Discuss the components and Advantages of Advertising Budget.	15	CO4
	OR		
Q.4.B.	Enumerate with examples of your choice upon the Global	15	CO4
	Advertising being the recent trend in Advertising.		



Semester (July 20	23 to Nove	mber 2023)		
nd Semester Exami	ination Oct	ober 2023 ((UG Programmes)	
	Class 51			
	Class: FY		Semester: I	
College: S K Somaiy	a College	Name of t	the Department: Business	
Name of the	Course: Fu	ndamental	of technical skills	
	end Semester Exam		College: S K Somaiya College Name of	

Questi	Answer the questions below.	Max.	СО
on No.		Marks	Attainmen
			t
Q.1A.	Explain URL structure , http connection and cookies	10	CO2
	OR		
Q.1.A	Define computer and its functions	10	CO1
Q.2.A	Explain the steps to carry out a database function for finding VLOOKUP and HLOOKUP of a certain set of numbers .	10	CO3
	OR	-	
Q.2.B.	Explain the steps to carry out a database function for finding DVAR and DMAX of a certain set of numbers	10	CO3
Q.3.A.	Define ERP . How is ERP related to CRM ?	10	CO4
	OR		
Q.3.B.	Explain CRM . How is CRM implemented in software.	10	CO2
Q.4.A.	Why is DBMS required? Define the term Entity	10	CO4
	OR		
Q.4.B.	How does DBMS help in designing a hierarchical format?	10	CO4





Semester (July 2023 to November 2023) Examination: End Semester Examination October 2023 (UG Programmes) Programme code: 07 Programme: BBA Name of the Constituent College: S K Somaiya College Name of the Department: Business Studies Course Code: Name of the Course:Fundamentals of technical skills Duration: 1:30 Hrs. Maximum Marks: 40 Instructions: 1)Draw neat diagrams 2)Assume suitable data if necessary

Question	Answer the questions below.	Max.	СО
No.		Marks	Attai
			nmen
			t
Q.1. A	Explain the term cloud computing . Explain the different types	10	CO1
	of cloud computing in detail with examples		
	OR		
Q.1. B	Draw and explain the TCP/OCI model in detail		CO2
Q.2. A .	Explain the steps to carry out a database function for finding	10	CO3
	DSTDEV and DPRODUCT of a certain set of numbers .		
	OR		
Q.2. B	Explain the steps to carry out a database function for finding	10	CO3
	the output for IF condition and NESTED IF for a certain set of		
	data.		
Q.3. A.	Why is CRM important? How is CRM related to DBMS	10	CO4
	OR		
Q.3. B.	Explain mini computers . How is ERP implemented in HR		CO3
	system.		

Library

4.4. A.	Explain the following concepts (5 marks - 2 questions)	10	CO4
	a)Artificial intelligence		
	b)Hybrid cloud		